Ladybird
BOUTIQUE HOTEL

Welcome

DEAR GUEST/S

It is with great pleasure that we welcome you to Ladybird Boutique Hotel

To ensure your stay is as comfortable as possible, please note the following.



CHECK-IN

15h00 - 21h00

Earlier arrival times must be arranged in advance with reception.

CHECK-OUT

07h00 - 10h00

Early departures:
Keys must be dropped off at reception after your stay.

Late departures:
A late departure fee of R250 per hour will apply for check-outs between 10:00 and 12:00.

OPERATING HOURS

07h00 - 21h00

Reception:
069 477 2122
060 946 0497

Hotel Restaurant:
Breakfast: 07h00 - 09h30
Lunch: 12h00 - 14h30
Dinner: 18h30 - 20h30

HOUSEKEEPING SERVICE

Monday to Friday:
10h00 - 14h00

Saturdays & Sundays:
10h00 - 12h00

Public Holidays:
NO SERVICE

PLEASE NOTE:

- For long stays bed linen will be changed every 3 days.
- Towels will be replenished during daily service, provided they are placed in the shower and/or bath.
- An additional housekeeping fee may be charged for rooms left in an excessively untidy state.
- No washing or any other items may be visible from the balcony, patio, bathroom and/or windows.
- Please do not use our bath towels for swimming purposes.
- The Ladybird Cellar is privately owned and the Boutique Hotel makes use of its facilities. It is currently under renovations.

information

COOLING / HEATING

Rooms 1, 2, 3, 4, and 5 are equipped with wall heaters that provide heating only. Room 6 has a gas heater, also for heating only. Rooms 7 and 8 are fitted with air conditioners that offer both heating and cooling functions.

NOISE

We would appreciate consideration for your fellow guests during your stay with us. **NO LOUD NOISE**, of any kind, will be tolerated at any time of the day or night.

TELEVISION

Each room is equipped with a television and access to Netflix is provided. Please see the instructions provided at the television.

BRAAI

An outdoor braai is available at the swimming pool on the far side of the garden. Please arrange with reception. Wood and charcoal to be supplied by yourself. Never leave a fire unattended please!

ELECTRICITY

We would appreciate your assistance in conserving electricity. Please switch off all heaters, air conditioners and any other appliances (except fridges) upon your departure for the day. During any outage, all electrical services will be affected, including the hot water supply. The generator only supplies basic power during the night, 19h00 till 07h00, none available during the day.

ENTRY/ EXIT

- **GREEN** button: opens the main gate (closes automatically upon exit – please keep left).
- **BLUE** button: opens the Boutique's gate, it will close automatically.
- **RED** button: press in case of an emergency.

VISITORS

Please notify reception should you be expecting any visitors. A maximum of two visitors per room is permitted. All visitors must leave the premises by 20h00.

ANIMAL LIFE

Ladybird Boutique Hotel is situated on a working wine farm, animals and bugs are to be expected.

SAFE

All rooms are equipped with a lockable safe. Please lock away all valuables before departing for the day.

LAUNDRY

Guest laundry services are available, please enquire at reception.

CONDIMENTS/ AMENITIES

Guest supplies are provided upon your arrival and will be replenished during service. Pending availability of stock, alternatives will be provided.

BATHROOMS

Due to the septic sewerage system, please do not flush foreign items down the toilet

SMOKING

All our rooms are non-smoking. Please close the sliding door and windows to prevent smoke from entering the room. An additional charge will apply for any dry cleaning or laundering required due to smoke affecting furniture or soft furnishings.

SWIMMING POOL

- Swimming pool one is located on the far side of the garden and includes a braai. And is accessible from 06h00 till 22h00.
- Swimming pool two is located at the Restaurant. And is accessible from 10h00 till 20h00.
- All children younger than 12 years must be supervised by an adult.
- No drinking, smoking and/or eating allowed within the pool area.
- Pool towels available on request, please do not use your bath towels for this purpose.
- Misuse of equipment or failure to follow pool rules may result in eviction.

INTERNET

Wi-Fi is available in your unit:
Username: Laibach Mainhouse
Password: 120 219 5000

We wish you a relaxing and memorable stay.
Please don't hesitate to contact us should you require any assistance.

The Ladybird Team





